

DANIEL GINDIN, PMP, CSM, ITIL

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CLLOUD SECURITY ENGINEER

15+ years of experience delivering mission-critical, full life-cycle projects on-time and on-budget for the Tech, Finance, Insurance, Healthcare, and Telecom industries. Results-oriented with an extensive background in the design, development, testing and deployment of Cloud Services, Enterprise Infrastructure, Applications, Big Data, Business Intelligence, Windows, Linux, Networking and Security technologies. Practices a team-based management style and possesses excellent interpersonal skills.

PROFESSIONAL EXPERIENCE

SR. SECURITY ENGINEER

CLouDPASSAGE – SAN FRANCISCO, CA

APR 2015-PRESENT

- Solution design, onboarding and training to enable security and compliance for AWS, Azure and Google Cloud accounts and services, linux and Windows workloads, Docker, Kubernetes, EKS/AKS/GKE, and CI/CD build pipelines
- Enterprise customers include AT&T, Netflix, Sony, Adobe, IBM, Capital One, Intel, NCR, Rackspace, Citrix, Marriott, CSC and Xero
- Cloud Security, Container Security, Software Vulnerability Assessment, Configuration Security Monitoring, Server Account Monitoring, File Integrity Monitoring, Log-based Intrusion Detection
- Experienced with implementing security and compliance frameworks including PCI DSS, HIPAA, SOC2, and SOX, CIS Benchmarks and DISA STIGs
- Pre-sales engineering support including demos and proof-of-concepts
- Part-time member of Product Management team – collaborate on new functionality, create epics and user stories in Jira
- Assist customers with integrating Halo REST API to SIEM platforms including Splunk, Sumo Logic and ArcSight
- Mass deployment of Halo server agents utilizing Chef, Puppet and Ansible
- Developed Metabase data analytics with dashboards for benchmarking product adoption and identifying at-risk customers to reduce churn and increase expansion opportunities
- Developed synthetic testing in Runscope to monitor application availability, functionality and performance
- Deployed Statuspage to proactively communicate platform status, maintenance activities and incidents to customers
- Educate user communities by producing security blog postings, how-to-videos and frequently asked questions
- Provide technical mentoring to Customer Success team

IT ARCHITECT & PROJECT MANAGER

AJO – PHILADELPHIA, PA

APR 2013-APR 2015

- Providing IT consulting and project management to a financial services client with \$25B in managed assets.
- Projects include Business Continuity/Disaster Recovery Redesign, WAN/LAN Upgrade, Exchange 2010 Upgrade, VMware, Desktop Virtualization, Windows 7 and Office 2013 Upgrade, Cisco Firewall/VPN and Video, Microsoft Active Directory, Patch Management, Kerberos Security Design for Sharepoint, Kanban for Project Tracking, Accounting System Upgrade, Symantec Endpoint Protection AntiVirus, Spiceworks Help Desk and Change Management.

SAP PROJECT MANAGER

MCNEIL CONSUMER HEALTHCARE (J&J) – FT. WASHINGTON, PA

JUL 2012-DEC 2012

- Lead team of 50+ SAP mentors, developers, QA testers, CSV and Quantic compliance consultants to design, document, test, implement and deploy SAP Quality Management software and process enhancements to support FDA Consent Decree remediation project.
- Project phases completed on-schedule and on-budget using a hybrid waterfall/agile methodology.

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- PMO core team member - facilitated daily scrums, managed issue escalation and resolution.
- Developed Sharepoint portal for project
- Developed customized dashboards and daily metrics out of HP Quality Center for senior management.

PMP AND ITIL INSTRUCTOR

SIMPLILEARN – NATIONALLY

NOV 2011–JAN 2014

- Prepare project managers and IT professionals to achieve PMP and ITIL certification via classroom training.
- Clients: Merck, Sprint, Towers Watson, SunGard, DAMCO, Siemens Energy, National Grid, EnerSys, Grammer.
- PMP Knowledge Areas covered include Integration, Scope, Time, Cost, Quality, Human Resource, Communications, Risk and Procurement Management. Other topics include Earned Value Management, Agile Methodology, Memory Map, the PMP application process and the PMI Code of Ethics and Professional Conduct.

ENTERPRISE INFRASTRUCTURE ARCHITECT

THE ACE GROUP – PHILADELPHIA, PA

MAY 2011–MAR 2012

- Responsible for providing architecture design for Global Business Continuity/Disaster Recovery, Data Warehousing, Business Intelligence, Enterprise Infrastructure, Application Development and Integration projects.
- Technologies included Microsoft Windows Server, Hyper-V Server, VMware ESXi, SharePoint, MS SQL Server, Exchange Server, Active Directory, BizTalk, IBM AIX, PowerVM, IBM BCU Data Warehouse, XIV SAN, Cognos, IBM Netezza, F5 Load Balancers, and Centrify Security Suite.
- Designed and deployed Netezza Data Warehouse platform including TCO, competitor analysis, hosting and DR.
- Improved performance and availability of the ACE Underwriting System using Six Sigma tools including Failure Mode & Effects Analysis, Business Process Mapping and Root Cause Analysis.

NETWORK PROJECT MANAGER

SUNGARD AVAILABILITY SERVICES – PHILADELPHIA, PA

JUL 2010–MAY 2011

- Technical Project Manager of high-profile Verizon MPLS network upgrade program for 700+ SunGard Financial Services customers including Chicago Stock Exchange, Commerce Bank, Credit Suisse, JP Morgan Chase, Standard Insurance, USAA, Wachovia and Wells Fargo.
- Managed Design, Deployment, Configuration and Testing of Cisco and Juniper Routers/Firewalls, NetScreen VPNs, Circuits, Disaster Recovery.
- Developed standardized processes, templates, checklists and project plans to ensure successful and efficient upgrades with repeatable results across teams.

INFRASTRUCTURE PROJECT MANAGER

JOHNSON & JOHNSON, GLOBAL PROGRAM MGMT – RARITAN, NJ

MAR 2005–MAY 2010

- Clients included J&J Corporate, J&J Consumer Products, Ethicon Endo-Surgery, Ortho-Clinical Diagnostics, McNeil Consumer Healthcare, Neutrogena, J&J/Merck, J&J Wellness & Prevention, and ITS.
- Managed the design, development, testing and deployment of J&J's first SAP system (BW & APO) deployed on commodity hardware and open source software – HP ProLiant Blade servers, SUSE Linux and SAP MaxDB.
- Deployed COTS and high-availability GxP infrastructures for critical business systems including RED Linux Refresh (Pharma R&D), SmartLab (Quality Control Laboratories), Agilent OpenLAB ECM Upgrade (Pharma R&D), Consumer Response System (Consumer Affairs), Electronic Drawing Management System (Engineering), US and Canada Building Automation Systems (Engineering), McNeil Auditorium Renovation (Engineering), Chromatography/Empower (QC/R&D), Laboratory Benchtop Systems (QC/R&D), Shop Floor NT4/Citrix Remediation (Manufacturing), and STATISTICA (QC/R&D), LIMS Business Continuity (QC/R&D).
- Managed on-shore and off-shore technology teams - Oracle, MS SQL Server, HP/UX, Windows, SAP, VMware.

INFRASTRUCTURE ARCHITECT & TECHNICAL PROJECT MANAGER

JOHNSON & JOHNSON NCS – FT. WASHINGTON, PA

FEB 2002–FEB 2005

- Responsible for providing key clients with Microsoft technology consulting and design and project management.
- Designed, built and deployed high-availability business systems for McNeil Consumer Healthcare projects including Statistica Data Mining (R&D), Core Dossier FDA Submission (Clinical), Chemical Weighing (Manufacturing), Nortel Symposium Call Center (Telecom), Capacity Planning (R&D) and Performance Data Management (HR).
- Facilitated the on-schedule launch of McNeil's new product, Flexeril 5, by managing an accelerated technology rollout including deployment of managed mobile computing and voicemail services to a 300+ user sales force
- Reduced infrastructure costs by implementing VMware to consolidate servers and P2V legacy systems
- Increased infrastructure and application availability by deploying leading system management and monitoring tools including HP Systems Insight Manager and OpenView.
- Technologies utilized included Microsoft Windows Server, VMware, SAP, Nortel VPN, Citrix, Lotus Domino, Microsoft SQL Server, Microsoft Project Server, Microsoft Access, enList LDAP Reporting Server, ATG Dynamo, BEA WebLogic, VMS DCL script, VBscript.

TECHNICAL PROJECT MANAGER

GIVINGCAPITAL – PHILADELPHIA, PA

SEPT 2001–NOV 2001

- Managed the design, build-out and migration of a mission-critical UNIX and Oracle-based financial assets management platform. Responsible for managing software engineers, project schedules, network and infrastructure design, internet security and disaster recovery.

SOFTWARE PROGRAM MANAGER

BT CONFERENCING (FORMERLY V-SPAN) – KING OF PRUSSIA, PA

AUG 2000–JUL 2001

- Responsible for managing cross-functional software engineering teams, project budgets, schedules, functional specifications, RFP's, vendor relationships, senior management communications and issue resolution.
- Directed the analysis, purchase and integration of CRM, Billing and Network Monitoring solutions.
- Managed integration/planning of the TeleKnowledge Total-e billing system and Micromuse Network Monitoring system into V-SPAN's business central Oracle database and Internet Broadband Application Platform.

TECHNICAL PROJECT MANAGER

US INTERACTIVE – KING OF PRUSSIA, PA

JAN 2000–JUL 2000

- Promoted to managing large teams of geographically-distributed software architects, engineers, database administrators and creative staff to design, develop, test and deliver interactive web sites on time and on budget.
- Grew major client accounts by critically analyzing business requirements, presenting compelling solution proposals and exceeding commitments.
- Managed the design and development of eHealthcareWorld.com and YouthNOISE.com, a Vignette portal for Save the Children®.
- Managed strategic partner relationships with vendors including Digex, Exodus, IBM, Vignette and Intel.

WEB DEVELOPER & WINDOWS ENGINEER

US INTERACTIVE – KING OF PRUSSIA, PA

@ MCNEIL CONSUMER HEALTHCARE (J&J)

FEB 1997–JAN 2000

- Provided web technology solutions for critical new business initiatives. Responsible for designing, building, testing and managing company internet, intranet and extranet sites.
- Designed and developed the Benecol Sales Extranet, Johnson and Johnson's first extranet and IMAGE innovation award winner, content development for Tylenol.com, MotrinIB.com, PepcidAC.com and Lactaid.com.
- Developed several successful internet marketing campaigns including the 1997 World Series Website sponsored by MotrinIB and the Tylenol Fight Illiteracy Promotion with the Dallas Cowboys.

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SOFTWARE ARCHITECT, CO-FOUNDER
I.D.I.S. – PHILADELPHIA, PA

JAN 1996–JAN 1997

WEB DEVELOPER, CO-FOUNDER
FARMDIRECT.COM – PHILADELPHIA, PA

JAN 1995–JUL 1996

ADDITIONAL QUALIFICATIONS

EDUCATION

- Bachelor of Arts, The Fort Lauderdale Art Institute, 1992

CERTIFICATIONS

- PMI Project Management Professional 2007
- Certified Scrum Master 2015
- ITIL® v3 Practitioner 2008
- Microsoft Certified Professional since 1997
- GxP Awareness
- 21 CFR Part 11
- Information Asset Protection

TRAINING

- Project Lifecycle Management
- SDLC
- Six Sigma / Process Excellence
- CSV and GxP Compliance
- Microsoft Project
- Windows, HPUX, Linux

TRAINING & ACADEMIC EXPERIENCE

- 2011-2014: PMP and ITIL Classroom Instructor
- 2012: Technical Editor for Wiley's PMP certification exam study book, "PMP Practice Makes Perfect: Over 1000 PMP Practice Questions and Answers"

SPEAKING ENGAGEMENTS

- International Association of Business Communicators @ PECO: Corporate Multimedia Applications
- New Orleans Music Business Conference: Digital Technology & the Future of the Music Business

ENRICHMENT TRAINING

- Film Acting Scene Study (Brian Anthony Wilson), Improv Comedy (Jill Whelan), The Primitive Voice (Jean-Rene Toussaint/Pig Iron), Solo Performance (Anthony Lawton), Craft Of Screenwriting (Marc Lapadula), Indie Film Acting Intensive (Christopher Kadish), Foundation Of Acting (Frank Licato), Screenwriting Workshops (Nanci Gaglio)

COMMUNITY ENDEAVORS

- Managing Partner, The Philadelphia Acting Studio (PhilaActing.com)
- Photographer, Habitat for Humanity Philadelphia (habitatphiladelphia.org)

HOBBIES

- Underwater resistance training, biking, piano, cooking, acting, improv comedy, photography